Highlighted in Grey: Questions

Highlighted in Blue: Your choice

Highlighted in Yellow: Results filed by action query

*-----------------------------------------------------------------------------------------------------------------------*

*You can show:*

* ***The depth of the decision tree***
* ***Actions filed by SQL query***
* ***Document link***

*by following the path as below:*

Good day! (wave) Welcome to the BayerChatBot! What can I do for you today?

* 3. Start a new procurement order

Sure, how do you want to start?

* 1. Start a new procurement process

Sure. Which procurement category are you looking for?

* HR Services

Let us look into more details. Which service are you looking for?

* Benefits

Sure! Here is the list of the benefits. Can you let me know what you are specifically looking for?

* Health & Welfare

We are almost there. :) Now, can you tell me how much you want to spend?

* 50k-100k

Did you already obtain two competitive quotes?

* No

Do you plan on getting a quote in line with Bayer policy?

* No

Do you already know the supplier that you will work with?

* Yes

Great! Is the supplier you are looking for among our preferred suppliers?

* I do not know.

No worries. Let me provide you a list of our preferred suppliers…

* Show me

Thanks. Here is the information you are looking for:

Name: Altas Chemicals

Name: Chief Computers

Name: Keyes LLC

Name: Halsev Limited

Name: Halsey Tek

Name: Ackerman Partners

Name: Master Plastics

Now, is the supplier you are looking for on the list of our preferred suppliers?

* Yes

Awesome! Glad you choose a preferred supplier! I am looking for your procurement contact…

* Show me

Thanks. Here is the information you are looking for:

ProcContID: 1

FirstName: Sarah

LastName: Buck

Phone: +1 404-678-0987

email: sarah.buck@bayer.com

Level2: Benefits

Is this helpful?

* Yes. Continue.

I am happy to give you more details. Here is the check list for your buying scenario:<http://www.nealanalytics.com/wp-content/uploads/2016/12/Checklist-Example.pdf> Hope it helps. Confirm and continue?

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*You can show how the Bot understands* ***natural language*** *by following the path as below:*

*Example 1:*

My PO approved or not?

Sure. Do you know your PO #?

* No

Not a problem. Let me help you look up the POs you have in the system…

* Show me

Thanks. Here is the information you are looking for:

PO#: 1

Order\_Amount: 1200.0000

Amount\_Paid: 1200.0000

Amount\_Remaining: 0.0000

Supplier\_Name: Altas Chemicals

PO#: 2

Order\_Amount: 3100.0000

Amount\_Paid: 0.0000

Amount\_Remaining: 3100.0000

Supplier\_Name: Ackerman Partners

PO#: 3

Order\_Amount: 3500.0000

Amount\_Paid: 1166.0000

Amount\_Remaining: 2334.0000

Supplier\_Name: Halsey Tek

Now can you tell me your PO #?

Continue

Please type your PO #.

1

Thanks. Here is the information you are looking for:

PO#: 1

QuoteID: 100000

Docurl: http://www.msn.com

Order\_Status: Approved

* Confirm and continue.

Is there anything else I can help you with? :)

* No

Thank you for visiting. Have a wonderful day! (wave)

*Example 2:*

Has my supplier received the payment?

I can look it up for you. Do you know your PO #?

No

Not a problem. Let me help you look up the POs you have in the system…

* Show me

Thanks. Here is the information you are looking for:

PO#: 1

Order\_Amount: 1200.0000

Amount\_Paid: 1200.0000

Amount\_Remaining: 0.0000

Supplier\_Name: Altas Chemicals

PO#: 2

Order\_Amount: 3100.0000

Amount\_Paid: 0.0000

Amount\_Remaining: 3100.0000

Supplier\_Name: Ackerman Partners

PO#: 3

Order\_Amount: 3500.0000

Amount\_Paid: 1166.0000

Amount\_Remaining: 2334.0000

Supplier\_Name: Halsey Tek

Now can you tell me your PO #?

Continue

Please type your PO #.

2

Thanks. Here is the information you are looking for:

PO#: 2

QuoteID: 100017

Docurl: http://www.msn.com

Payment\_Status: Payment Not Received

* Confirm and continue.

Is there anything else I can help you with? :)